

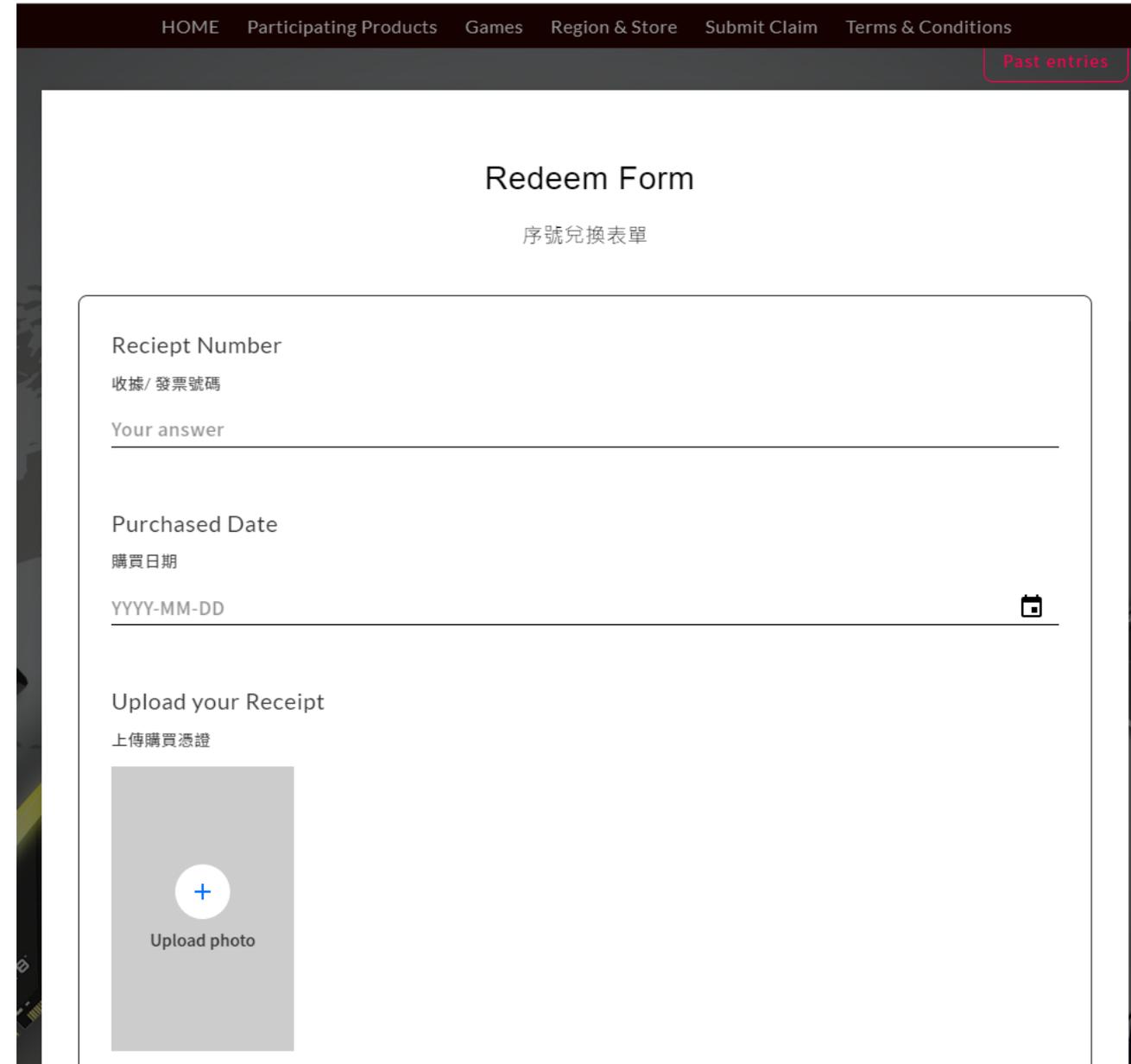
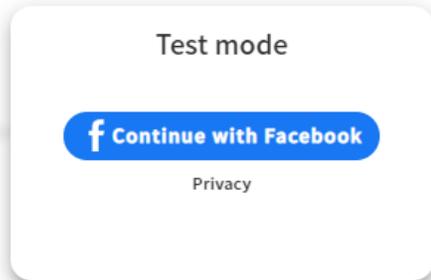
# Step-by-Step Redeem Process

# Step-by-Step Redeem Process

## STEP 1

- Go to Promotion Website Page and fill out the [Redeem Form](#) with
  1. Receipt Number
  2. Purchased Date
  3. Upload Receipt
- Click “Submit”

\*System will ask user to login personal Facebook account; user can track redeem status with Facebook account

A screenshot of a web page titled "Redeem Form" with the subtitle "序號兌換表單". The page has a dark navigation bar at the top with links: HOME, Participating Products, Games, Region & Store, Submit Claim, Terms & Conditions, and a "Past entries" button. The form contains three sections: 1. "Receipt Number" (收據/發票號碼) with a text input field labeled "Your answer". 2. "Purchased Date" (購買日期) with a date input field labeled "YYYY-MM-DD" and a calendar icon. 3. "Upload your Receipt" (上傳購買憑證) with a large gray area containing a white circle with a blue plus sign and the text "Upload photo".

# Step-by-Step Redeem Process

## STEP 2

- Fill in your personal information
  - Name
  - Email
- Choose Purchased Channel from the drop down
  - Choose “Region”
  - Choose “Channel”
- Enter Product Part No.
  - Located on the retail box near the EAN barcode, start with **VCGXXXXXX**



Enter your information for redeem

請填入以下資訊來兌換遊戲序號

NAME \*

姓名

Your answer

Email \*

Your answer

Purchase Channel \*

購買通路

Region/ 地區

Channel/ 通路

Product Part No. (start with VCGXXXXXX) \*

產品料號

Your answer

# Step-by-Step Redeem Process

## STEP 2 (continue)

- Fill Product Serial Number (SN)
  - Located on the retail box near the barcode or on PCIE connector or on backplate.
  - fill in Y822XXXXX



- Take & Upload a photo of the product with clear S/N number on it \*



- Click "Submit"

Serial Number \*

產品序號

Your answer

ex. this product S/N is Y822XXXXX



Take a clear photo of the product with clear Serial Number \*

上傳位於產品上的S/N序號照片(位於產品上，非彩盒上)

Upload file

- I agree sharing personal information for this event.  
我同意將個資提供給主辦方做為管理此活動及通知使用

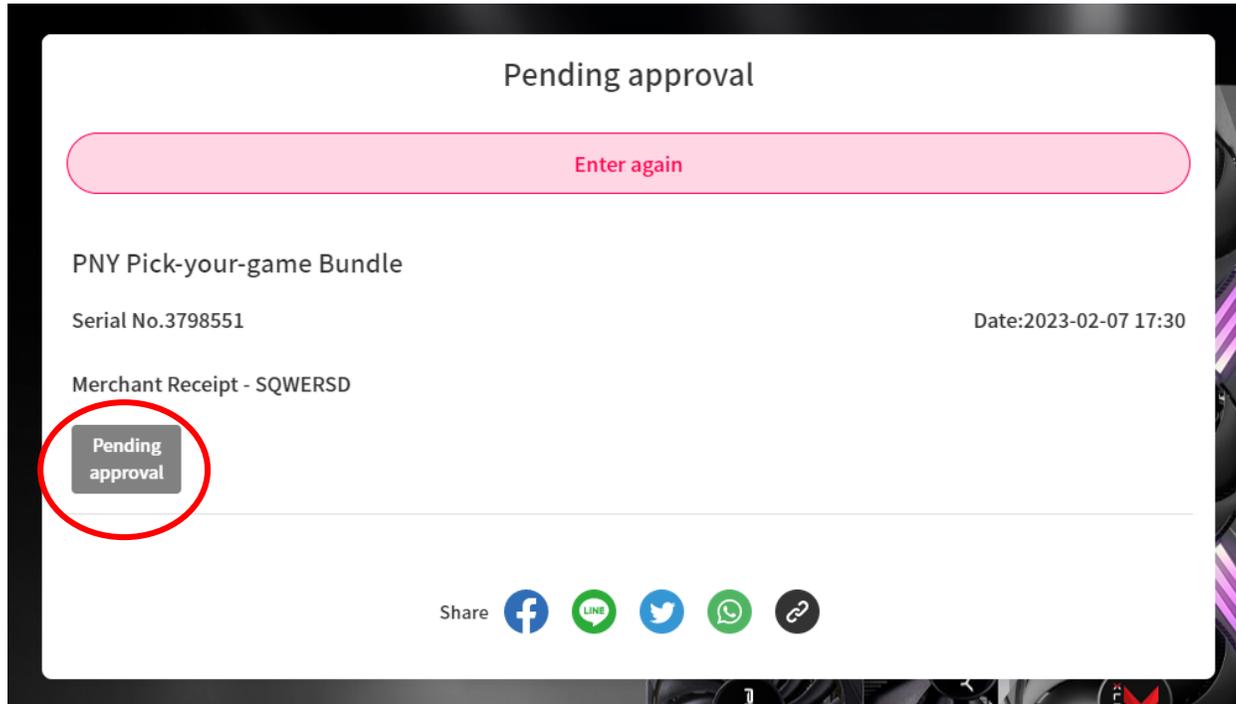
Skip

Submit

# Step-by-Step Redeem Process

## STEP 3

- You can see the information that you submit
- Click “Enter Again” if you’ve purchased a second participating product
- Wait for 10 – 14 days for PNY approval

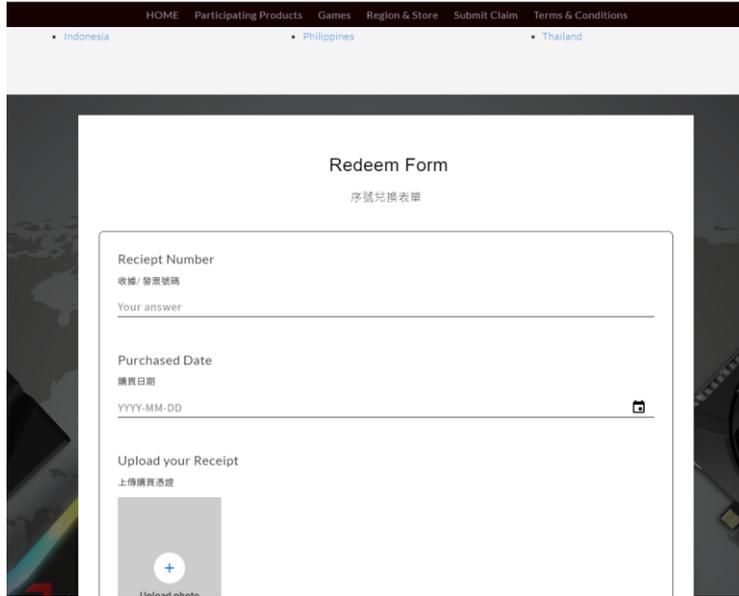


# Q&A

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## How to check the approval status?

1. Go to the [promotion page](#) and click on the Redeem Form



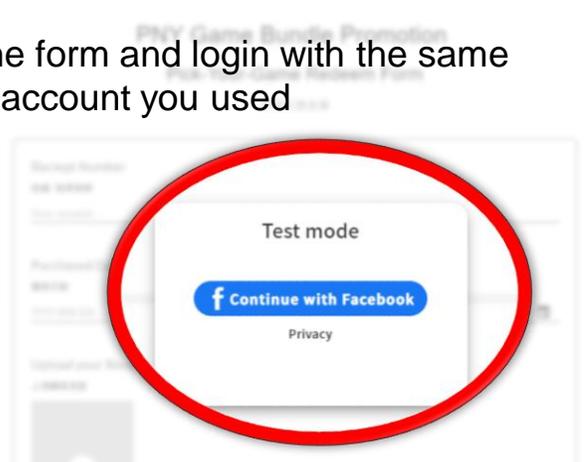
Redeem Form  
序號兌換表單

Receipt Number  
收據/發票號碼  
Your answer

Purchased Date  
購買日期  
YYYY-MM-DD

Upload your Receipt  
上傳購買憑證

2. Click on the form and login with the same Facebook account you used



3. Click “Past Entries”



Redeem Form  
序號兌換表單

Receipt Number  
收據/發票號碼  
Your answer

Purchased Date

4. You can see all past entries & Status under the Facebook account

Congrats! You have 1 prize to claim

Claim prize

Enter again

My prize 1

Buy PNY GeForce get free game code while supply last.

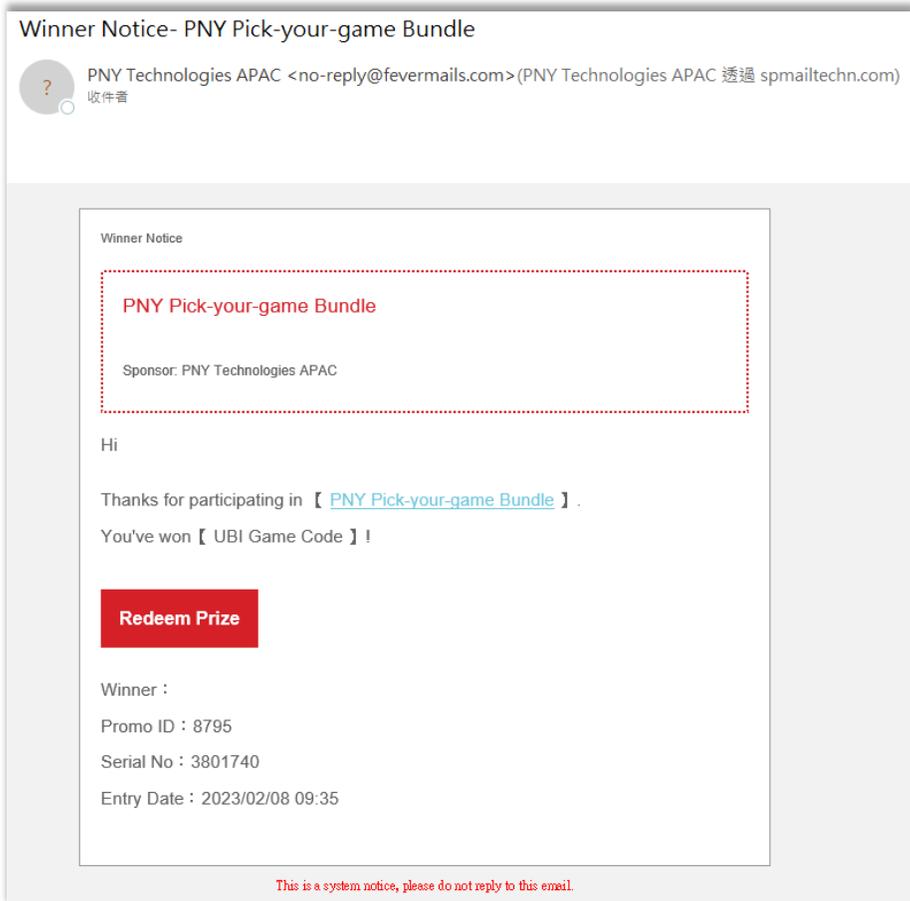
Serial No.3847514	Date:2023-02-16 12:03
Merchant Receipt - 20230110TEST01	
Serial No.3847519	Date:2023-02-16 13:06
Merchant Receipt - 202302316	
Rejected	
Serial No.3847701	Date:2023-02-16 14:53
Merchant Receipt - NNNNN	

Share     

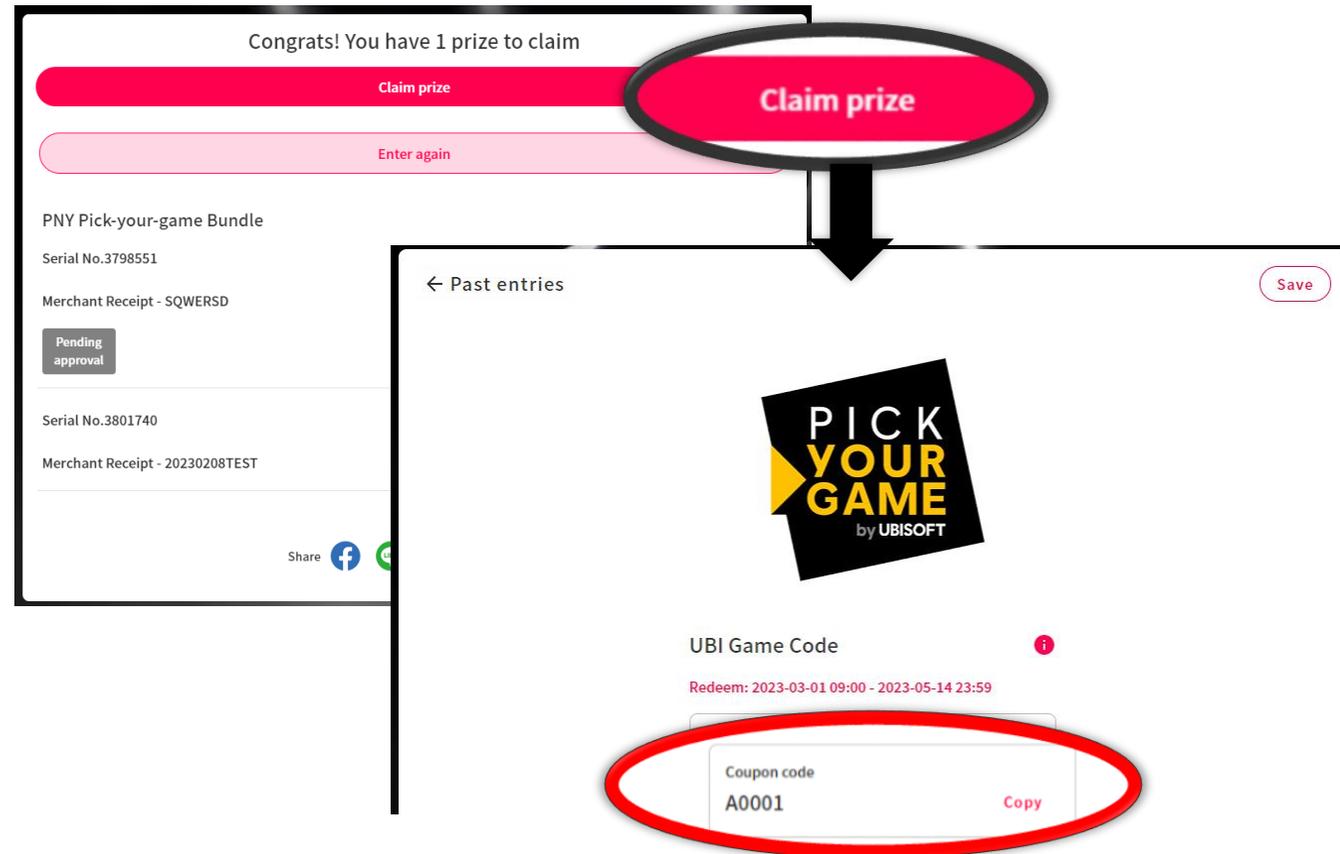
# Q&A

## Where can I find the game code after the claim been approved?

- **Through email notification:**  
You'll received an Email notification when the claim is approved (click "Redeem Prize")



- **Follow the "check approval process" , click "Claim Prize"**  
\*If you didn't see "claim prize", your claim may be either "pending approval" or "reject", you can see the status under the entry list



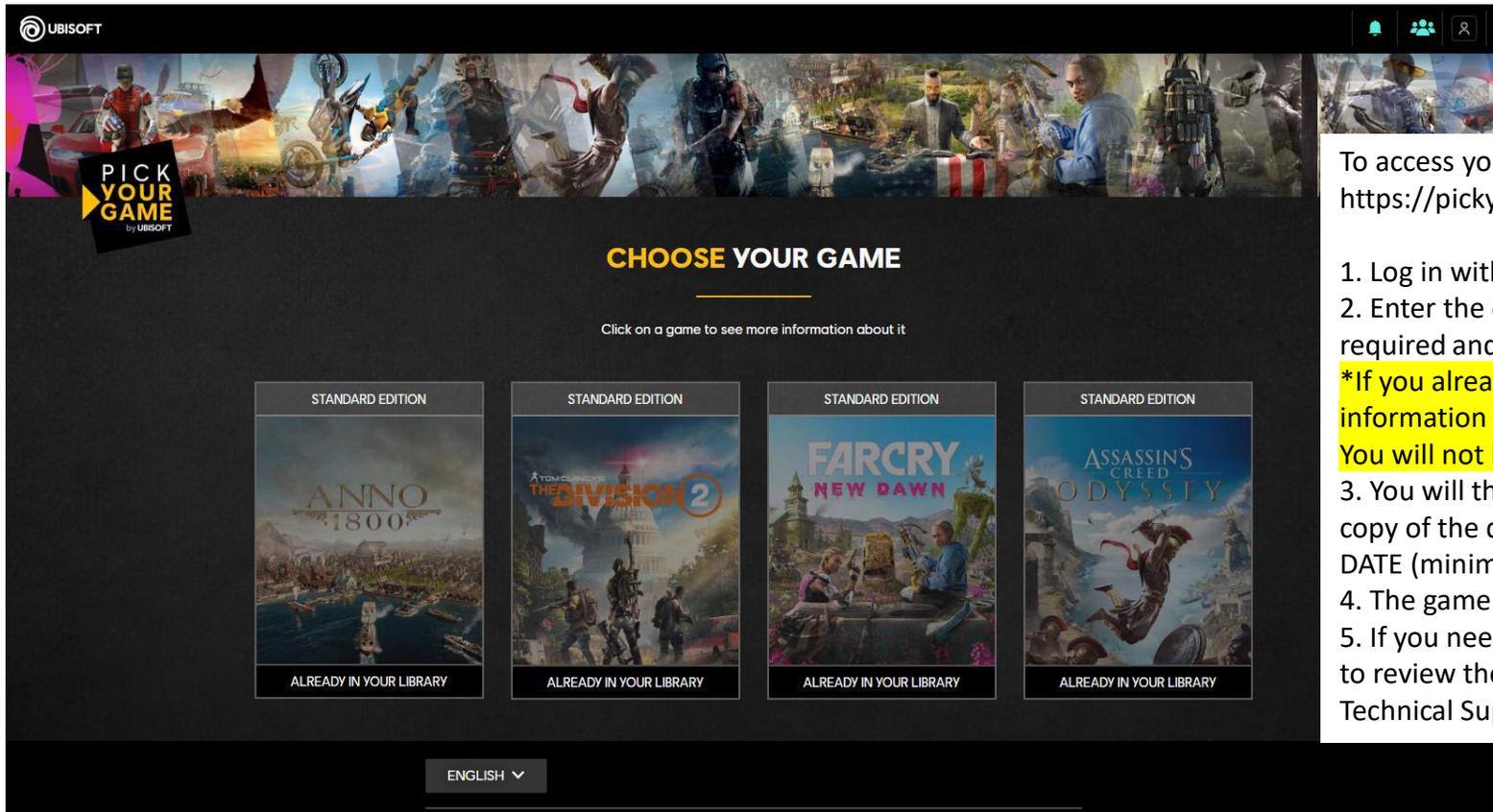
\*this is a sample, not actual code

# Q&A

## How to download the game after I got the game code?

Users login to “[UBISOFT](https://www.ubisoft.com)” website, enter game code, and choose one of the six games

\*end user need UBISOFT account to redeem the game



To access your free digital copy of XXXXX PC OR XXXXX PC please go to <https://pickyourgame.ubi.com/>

1. Log in with your existing Ubisoft credentials or by creating a new account.
2. Enter the code provided by PNY and complete the product information required and submit. Choose your content and confirm by selecting it.  
**\*If you already own the product on the account you logged in with, this information will be displayed on the game tile.  
You will not be able to pick a game if you already own it.**
3. You will then receive a confirmation email shortly after and you will find your copy of the digital game you picked in your Ubisoft Connect PC client starting DATE (minimum date to indicate)
4. The game you picked is ready for download.
5. If you need information or experience a technical problem, we kindly ask you to review the Terms and Conditions of this offer before contacting Ubisoft Technical Support to the following address: <https://support.ubi.com>

# Q&A

## Why is my claim is rejected?

Possible reasons below:

1. All game code has been redeemed.
2. Your product is NOT a [participating product](#). Please check the promotional website again.
3. Purchased Channel is NOT on the [channel list](#).
4. The Serial Numbers has already claimed a game code.
5. Purchased date on receipt is not between the promotional period.