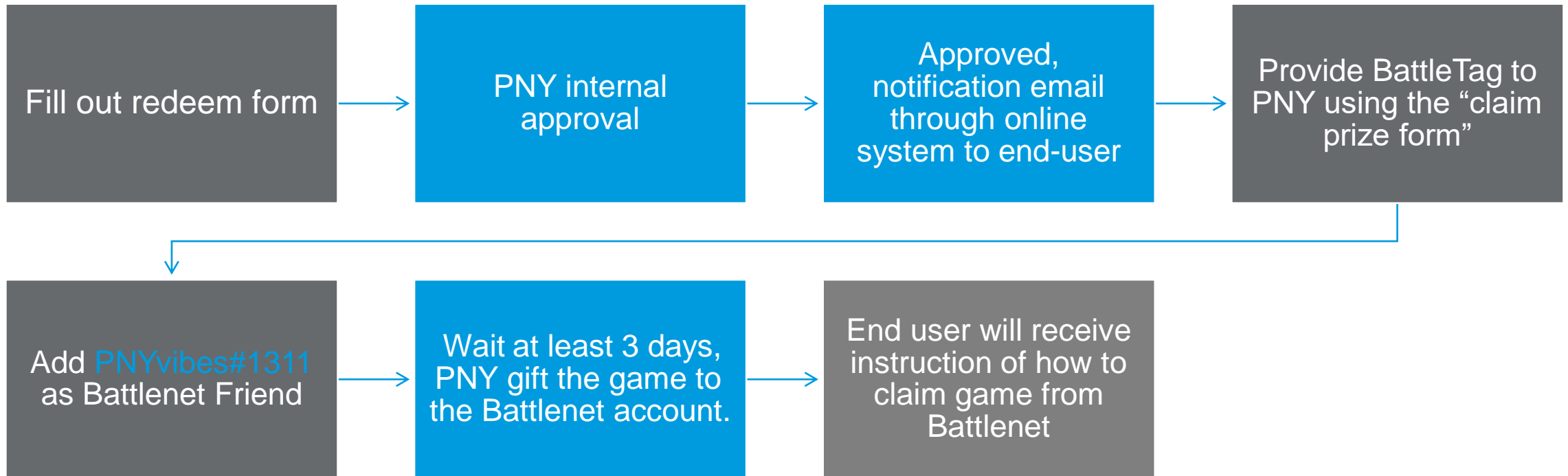


# Redeem process

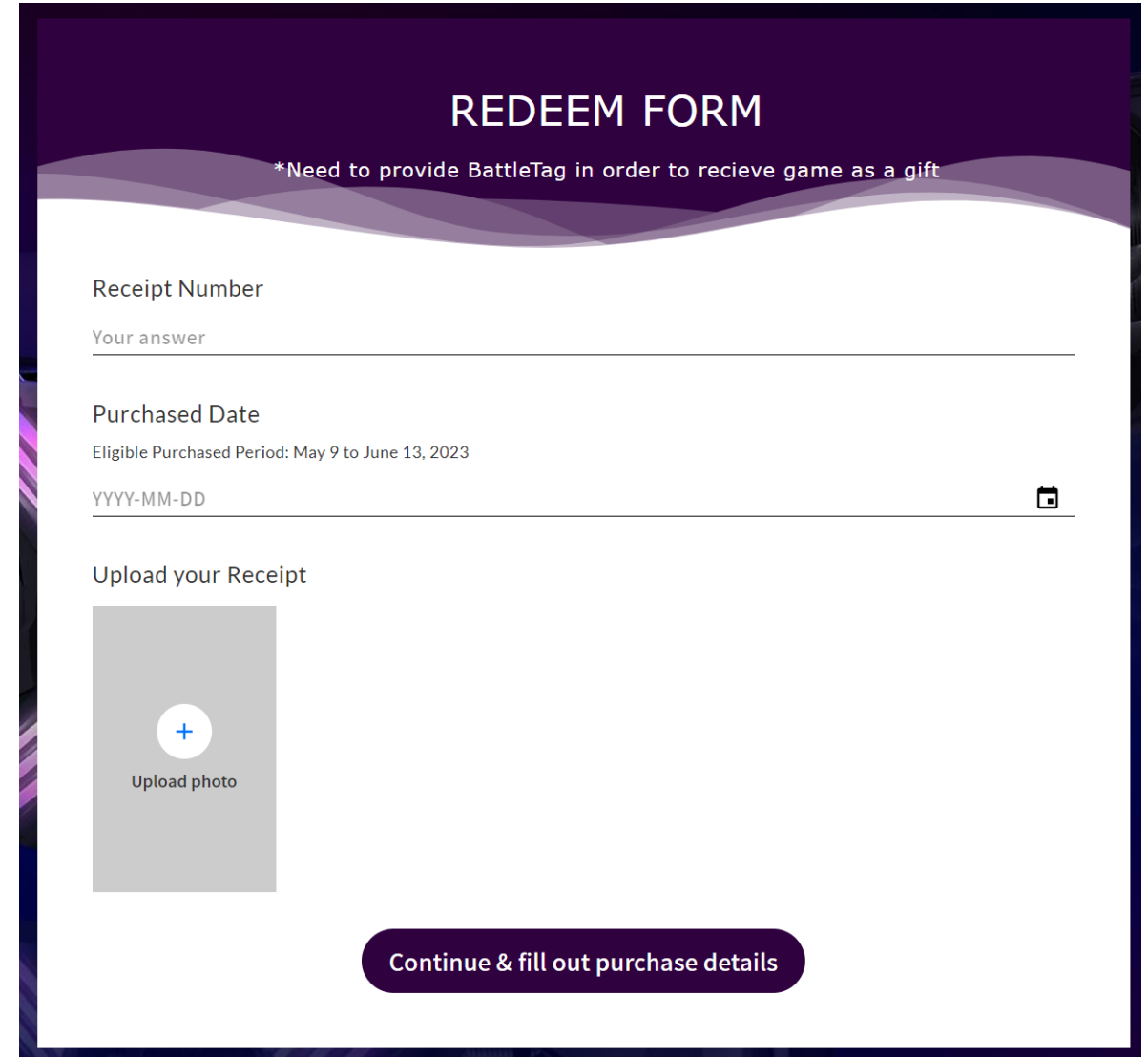
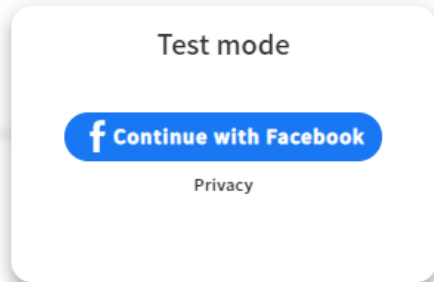
- \* Grey Box: End User
- \* Blue Box: PNY Process



# How to fill out Redeem Form

# Step 1 : Fill out redeem form

- Go to Promotion Website Page and fill out the [Redeem Form](#) with
  1. Receipt Number
  2. Purchased Date
  3. Upload Receipt
- Click “Continue & fill out purchase details”  
\*System will ask user to login personal Facebook account; user can track redeem status with Facebook account

A screenshot of a web form titled "REDEEM FORM" on a dark purple background. Below the title, there is a note: "\*Need to provide BattleTag in order to receive game as a gift". The form has three main sections: 1. "Receipt Number" with a text input field labeled "Your answer". 2. "Purchased Date" with a date picker showing "Eligible Purchased Period: May 9 to June 13, 2023" and a "YYYY-MM-DD" input field with a calendar icon. 3. "Upload your Receipt" with a gray box containing a white plus sign and the text "Upload photo". At the bottom right, there is a dark purple button with white text that says "Continue & fill out purchase details".

# Step 2: Enter product info

- Fill in your personal information
  - Name & Email
  - BattleTag (if you already have an account)
- Choose Purchased Channel from the drop down
  - Choose “Region”
  - Choose “Channel”
- Find the Product Part No. & S/N number
  - Both Part No. & Serial Number located on the package, near the EAN Code
  - ex. This product's Part No. is VCG407012DFXPB1, Serial No. is Y323022438



Enter product information to redeem

NAME \*

Your answer

Email \*

Your answer

BattleTag \*

If you don't have one, please leave NA.

Your answer

Purchase Channel \*

Australia

Centrecom

# Step 2 (Continue)

- Enter your Product Part No. & S/N number
- Take a photo of the product with the same Serial Number you fill in.
- Upload the photo you took
- Click “Submit”

Product Part No. \*

Your answer

Serial Number \*

Your answer

Take a photo of the product with the same Serial Number you fill in.

ex. Sample photo



Upload product photo \*

Upload file

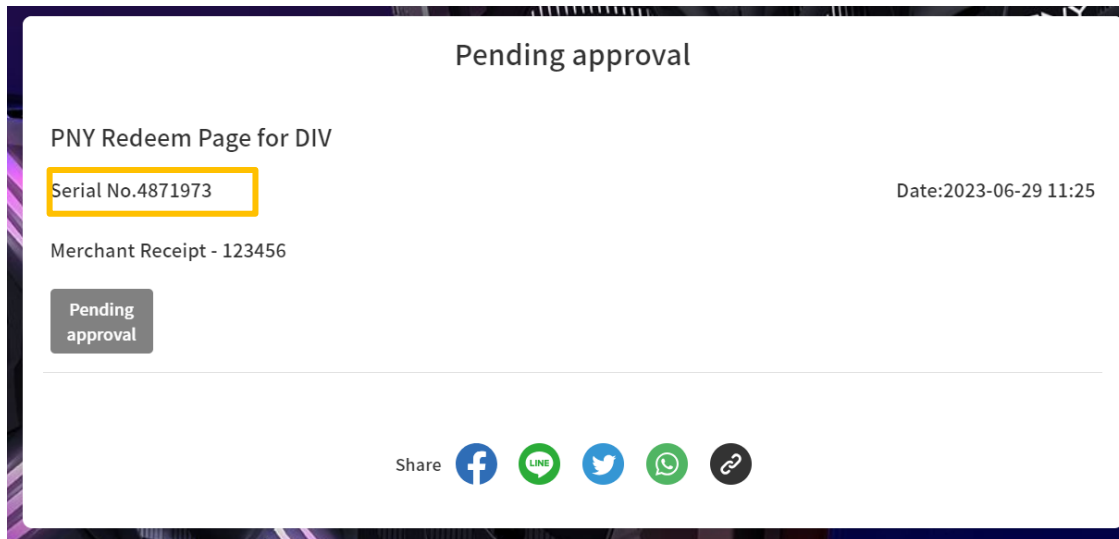
I agree sharing personal information for this event.

Skip

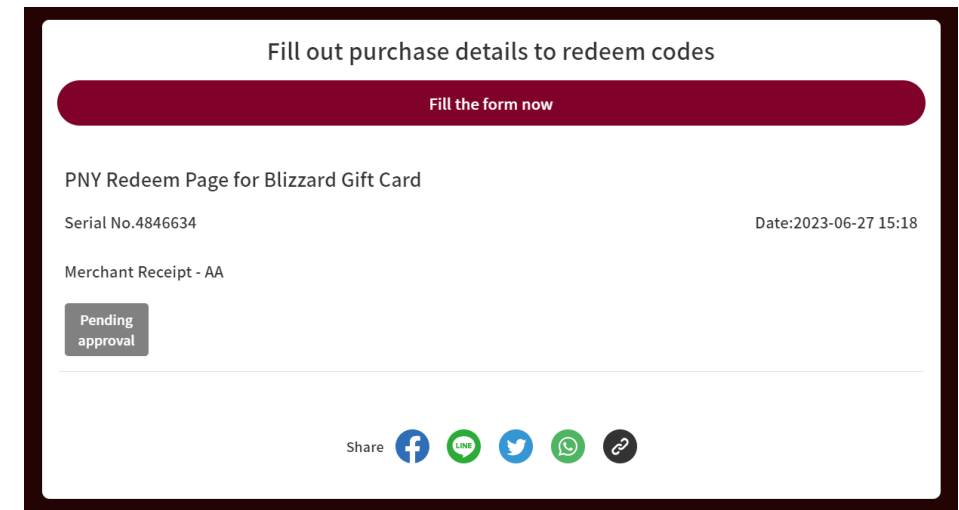
Submit

# Step 3: Submit & Wait for Approval

- You can see the “Serial No.” of your submission, please provide this “Serial No.” if you have any question about the redeem.
- Usually takes 7 to 14 days for PNY internal approval process.
- Once approved, you’ll receive an “Winner Notice” in the mailbox you left, or you can login to the same Facebook account to check the status.



\* If you see **"Fill the form now"**, means you didn't fill out the purchased details

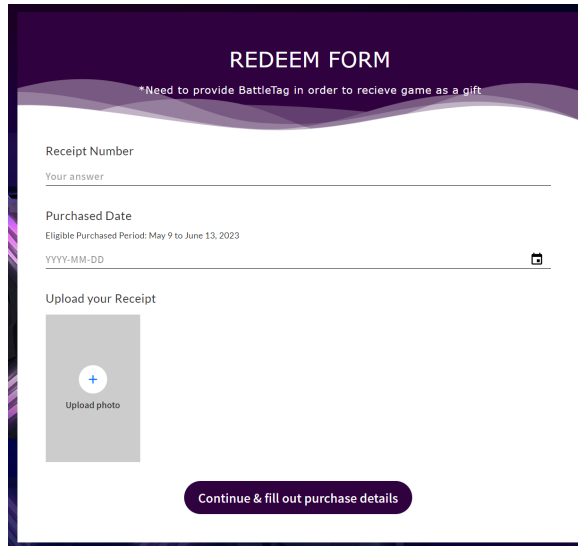


# How to check submission status

# Q&A

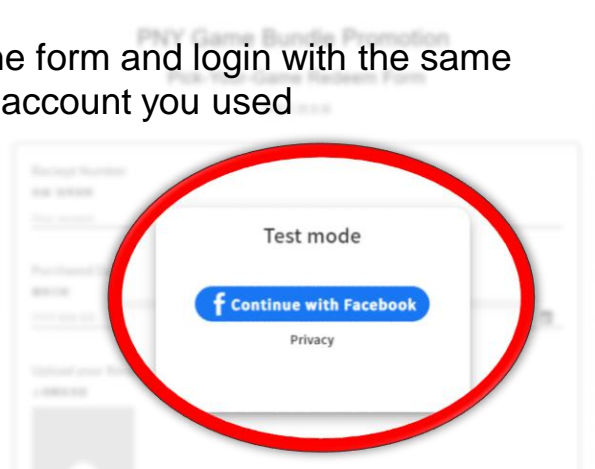
## How to check the approval status?

1. Go to the [Redeem Form](#) and click on the Redeem Form

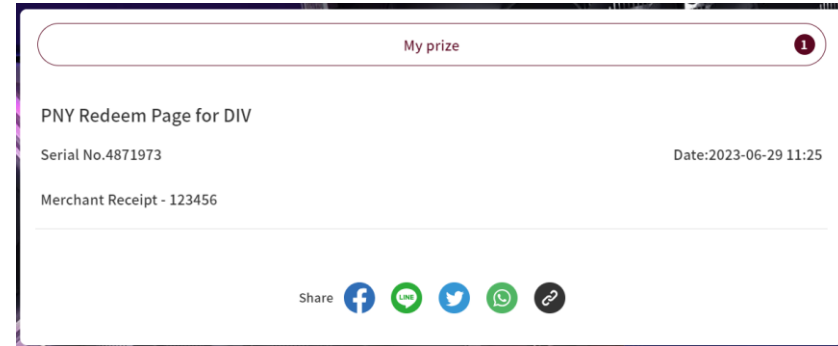


The screenshot shows a purple header with the text "REDEEM FORM" and a note: "\*Need to provide BattleTag in order to receive game as a gift". Below the header, there are three main sections: "Receipt Number" with a text input field labeled "Your answer"; "Purchased Date" with a date picker and the text "Eligible Purchased Period: May 9 to June 13, 2023" and "YYYY-MM-DD"; and "Upload your Receipt" with a photo upload area labeled "Upload photo" and a plus icon. At the bottom, there is a purple button that says "Continue & fill out purchase details".

2. Click on the form and login with the same Facebook account you used



3. You can see the status under the Facebook account



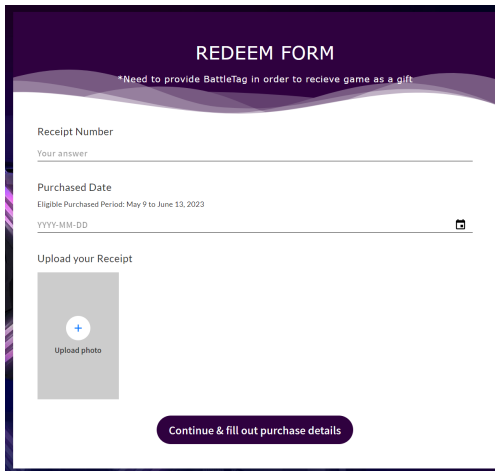


# How to receive game from Battle.net

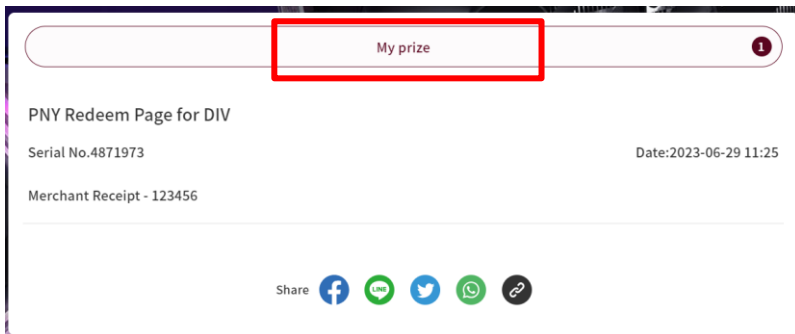
1. Provide your BattleTag to PNY
2. add PNYvibes#1311 as Battlenet Friend
3. Wait for 3-5 days, and PNY will send the game through Battlenet, and Battlenet will send email about how to claim the game.

# Q: How to receive game after approval?

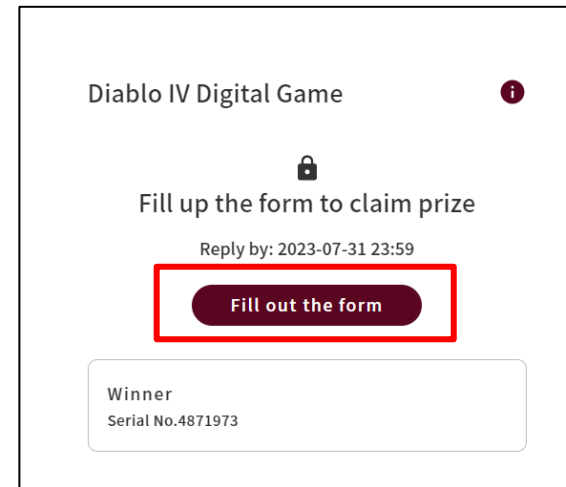
1. Go to the [Redeem Form](#), click on the Redeem Form and login to the facebook account you used



2. Click “My Prize”



3. Follow the page and “Fill out the form”



4. Key in your Name, Email & BattleTag and click “Submit”

5. Login to Battlenet and add [PNYvibes#1311](#) as Battlenet Friend

# Q&A: How to find your BattleTag?

1. Login to <https://account.battle.net/overview>
2. Click "ACCOUNT OVERVIEW"
3. You'll find it under "YOUR INFORMATION"

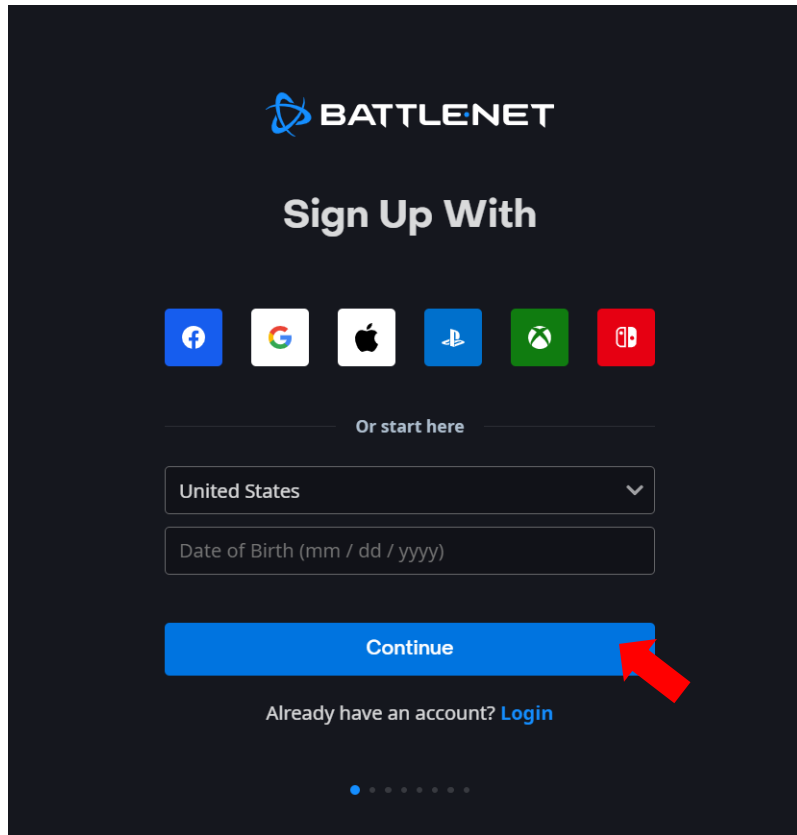
The screenshot displays the Battle.net account overview page. The top navigation bar includes the Blizzard logo and links for GAMES, SHOP, NEWS, and ESPORTS. A left sidebar contains a menu with options like Account Overview, Account Details, Games & Subscriptions, Parental Controls, Security, Privacy & Communication, Connections, Payment Methods, Transaction History, and Download Games. The main content area is titled 'ACCOUNT OVERVIEW' and features a 'REDEEM A CODE' section with a code input field and a 'Redeem Code' button. Below this is the 'YOUR INFORMATION' section, which is highlighted with a red box. This section displays the following details:

Name	P** M**
BattleTag	<b>PNYvibes#1311</b>
Email	s*****n@gmail.com
Phone	Add Phone Number

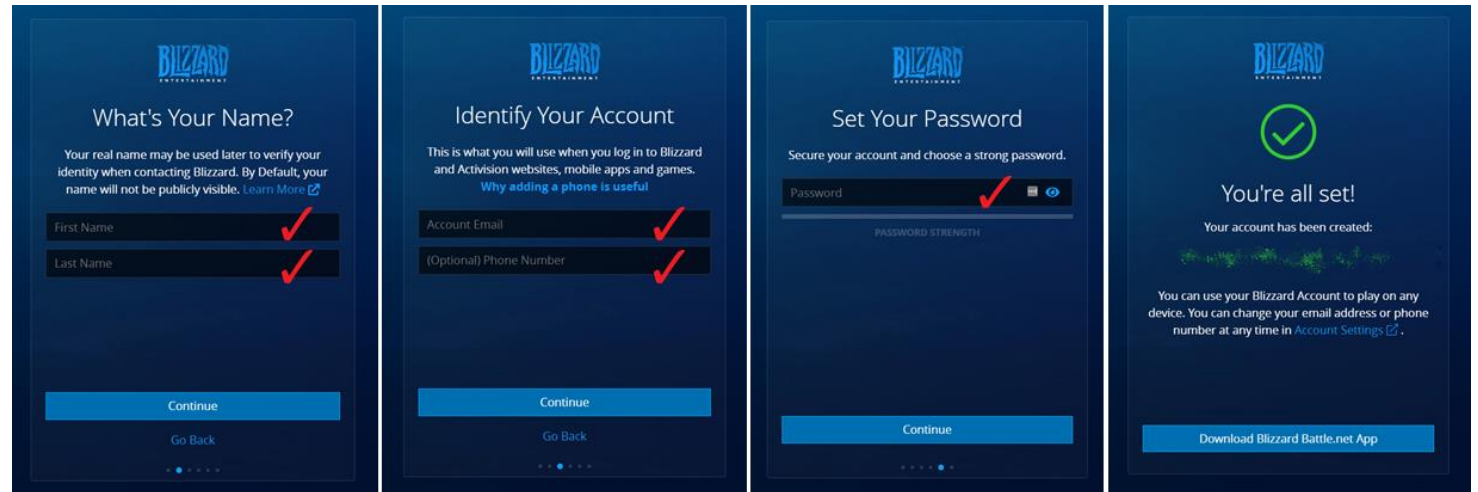
To the right of the 'YOUR INFORMATION' section is a 'SECURITY CHECKUP' section showing a 33% completion progress and a list of security items: Email Verified (checked), Attach Battle.net Authenticator (pending), and Add Phone Number (pending). A 'ACCOUNT DETAILS >' link is visible in the top right corner of the 'YOUR INFORMATION' section.

# Q&A: How To Create a Free Blizzard account

- STEP 1: Visit <https://account.battle.net/creation/flow/creation-full>
- STEP 2: Select the region and continue the registration process.
- STEP 3: Complete the registration process and download the Blizzard Battle.net App.



The screenshot shows the Battle.net sign-up page. At the top, it says "BATTLENET" and "Sign Up With". Below this are social media icons for Facebook, Google, Apple, PlayStation, Xbox, and Nintendo. Underneath, it says "Or start here" and has a dropdown menu for "United States" and a text input for "Date of Birth (mm / dd / yyyy)". A large blue "Continue" button is at the bottom, with a red arrow pointing to it. Below the button, it says "Already have an account? [Login](#)".

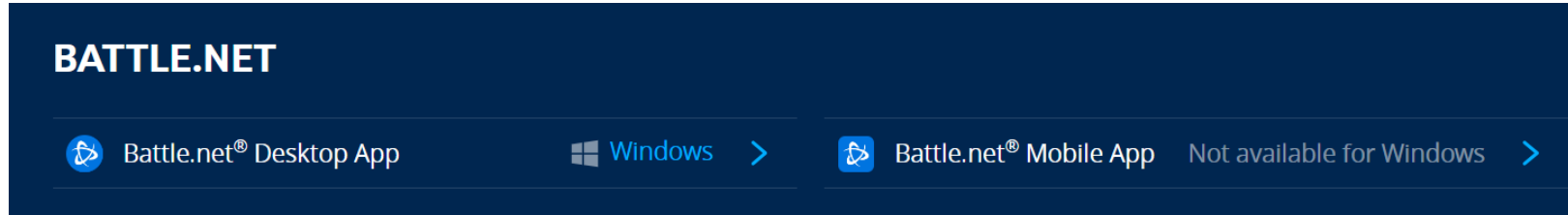


The four screenshots show the progression of the account creation process:

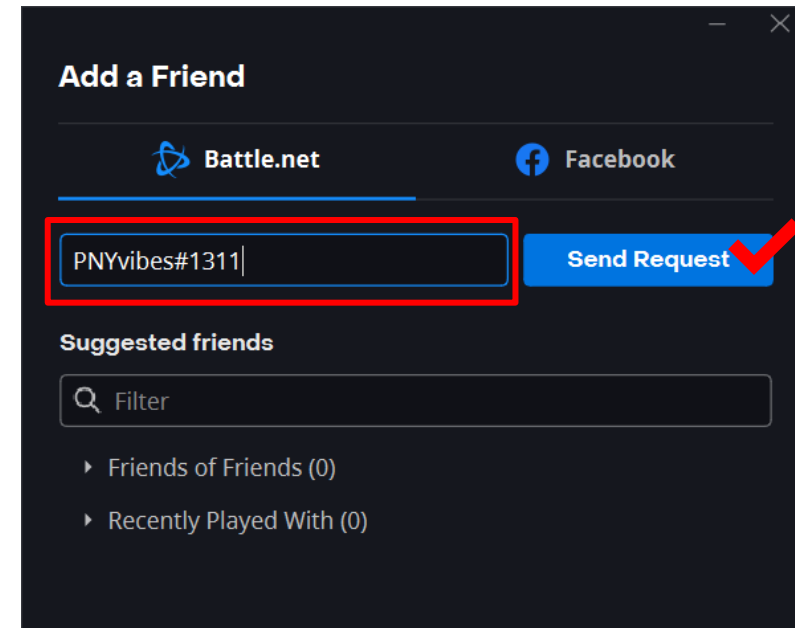
- What's Your Name?**: A form with "First Name" and "Last Name" fields, both marked with red checkmarks. A "Continue" button and a "Go Back" link are at the bottom.
- Identify Your Account**: A form with "Account Email" and "(Optional) Phone Number" fields, both marked with red checkmarks. A "Continue" button and a "Go Back" link are at the bottom.
- Set Your Password**: A form with a "Password" field marked with a red checkmark. Below it is a "PASSWORD STRENGTH" indicator. A "Continue" button is at the bottom.
- You're all set!**: A confirmation screen with a green checkmark icon. It says "Your account has been created:" and "You can use your Blizzard Account to play on any device. You can change your email address or phone number at any time in [Account Settings](#)". A "Download Blizzard Battle.net App" button is at the bottom.

# Q&A: How to add Battlenet Friend

1. Download Battlenet APP  
(<https://www.blizzard.com/en-us/download>)



2. Open your Battlenet app
3. login to your Battlenet account  
(the same BattleTag you provide)
4. Add PNYvibes#1311



\*You need to be friend with our account at least [3 days](#) to gift game.

\*You cannot receive the game if you already have one.